

ROY FOLEY

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Unit 3330

San Diego, CA 92129

PROFILE

I am a detail-oriented professional with extensive customer service skills as well as proficiencies with technology. Along with a track record of excellence at previous companies, the skills I have acquired have allowed me to effectively communicate with customers and provide solutions and a path forward.

EXPERIENCE

Server/Bartender/Certified Trainer, Olive Garden; San Diego, CA — 2021 - Present

- Worked directly with customers to help find desired meals, pairing together their wants and the restaurants offerings.

- Processed cash, check, gift card, and credit card payments

- Trained newly hired employees in necessarily skills to grow and progress within the company, along with continuously mentoring peers at best industry practices.

Machinist Mate Petty Officer Second Class, US Navy; Everett, WA — 2016 - 2021

- Managed 12 sailors, ensuring timely planning and completion of tasks

- Effectively communicated with superiors timelines and scheduling of tasks, as well as communicated with junior sailors on how to accomplish tasks efficiently.

- Competed Department of Defense Cyber Awareness training for 2016, 2017, 2018, 2019, 2020, 2021

Sales Associate, Tilly's; Modesto, CA — 2014-2016

- Greet customers and ascertain their wants and needs.

- Compute sales prices, taxes, and receive and process cash, check, gift card, and credit card payment.

- Maintain knowledge of current sales and promotions, policies, and retail best practices.

EDUCATION

**San Diego State University, San Diego, CA — Mechanical Engineering B.S.,
Expected 2025**

Career Related Coursework:

-Computer-Aided Design

-Oral Communication

Joseph A. Gregori High School, Modesto, CA - Diploma, 2016

SKILLS

-Apple: Keynote, Numbers, Pages

-Microsoft: Excel, Outlook, Powerpoint, Word